



THE HOTEL AT A GLANCE

BUFFET BREAKFAST

Loidi space - Ground floor
7am - 11pm

ALAIRE TERRACE BAR

Tapas, sandwiches, cocktails & music
8th floor

Sunday to Wednesday from 1pm to 12am

Thursday, Friday and Saturday from 1pm to 1am

Kitchen opened from 1pm to 10:45pm

ROOM SERVICE

Breakfast: from 7am to 12pm

Lunch/Dinner: from 12pm to 11pm

POOL | SOLARIUM

7th floor

From 9am to 8pm

MINI GYM | SAUNA

1st floor

MEETING ROOMS

- Burdeos: 1st floor
- Ámbar: 1st floor
- Siena: 1st floor
- Índigo: 1st floor
- Turquesa: floor -1
- Lima: floor -1
- Loidi space: Ground floor

BUSINESS CORNER

1st floor

GARAGE

Floor -2 and -3

Free WIFI



AIR-CONDITIONING | HEAT

For your own comfort, all guest rooms have individual thermostatic control switches, enabling you to regulate your room temperature.

BUFFET BREAKFAST

EXT. 3030

Buffet Breakfast is available from 07:00am to 11:00am. Located on Loidi space in ground floor.

BUSINESS CORNER

EXT. 9

Located on the 1st floor. Open 24 hours.

CHECK-IN

EXT. 9

From 02:00pm.

CHECK-OUT

EXT. 9

Check-out time on departure day is 12:00pm.

Consult with Reception If you wish to keep your room later or extend your stay with additional charge.

ELECTRICITY SUPPLY

EXT. 9

Local voltage is 220 v.

Universal adaptors are available at Reception.

EVENTS | CATERING

EXT. 2515

Our Events department will be pleased to attend any queries to organize and coordinate any kind of event you wish to celebrate in the hotel: meetings, weddings, gala dinners, cocktail parties...

All the gastronomy is directed by the famous chef Martín Berasategui.

We also offer the Martín Berasategui Catering service.

We move our gastronomy to any space you wish to organize an event.



GARAGE

EXT. 9

Private garage available for hotel guests.

Please contact Reception Desk if you wish to keep your vehicle in the garage.

Hotel management shall not be responsible for valuables left inside vehicles nor for the damages that others may cause to your vehicle while in the garage.

HOUSEKEEPING

EXT. 3006

For any especial requirements concerning your room, such as additional linen, amenities or any item not available at your room, please contact Housekeeping or ask Reception.

INTERNET | WI-FI

EXT. 9

Free WI-FI in all guest rooms and public areas.

LAUNDRY | DRY CLEANING | PRESSING

EXT. 3006

Laundry and dry cleaning services are available from Monday to Friday (except for Holidays).

Items picked-up before 10:00am will be returned on the same day by 08:00pm.

Place articles in the laundry bag available in your wardrobe.

LUGGAGE

EXT. 9

If you need assistance with your luggage for collection, delivery or storage, please contact Reception Desk.

Storage room is available to keep baggage during your absence and for a few hours.

MEETING ROOMS | EVENTS

EXT. 2515

Our Events department will be pleased to attend to any queries and to coordinate the organization of any kind of event.



MINI GYM | SAUNA

Fitness room and sauna open every day from 07:00am to 11:00pm.

Located on the 1st floor.

POOL | SOLARIUM

Pool and solarium located at the rooftop on 7th floor.

Pool open every day from May to September and from 09:00am to 08:00pm. when weather conditions allow it.

Children under 14 are not allowed on pool area unless accompanied by an adult.

RECEPTION DESK

EXT. 9

Reception department is available 24 hours to assist your requirements about hotel services or any other kind of information you might need during your stay with us.

Reception general services:

- ADAPTORS | ELECTRICAL TRANSFORMERS
- BABY SITTING
- CAR RENTAL
- CURRENCY EXCHANGE
- FLOWERS
- MEDICAL ASSISTANCE
- MAIL | COURIER SERVICES
- PHOTOCOPIES
- RESERVATIONS FOR RESTAURANTS, ENTERTAINMENT, SPORT EVENTS
- WIFI ACCESS
- TAXI - TRANSFERS
- TOURIST INFORMATION
- WAKE-UP CALL



ROOM SERVICE

EXT. 3033/ 3034

Breakfast service in room from 07:00am a 12:00pm.

Room Service “à la carte” from 12:00pm to 11:00pm.

SAFETY DEPOSIT BOXES

EXT. 9

There are safe deposit boxes to keep your valuables available at Reception Desk which are free of charge.

Each guest room is equipped with personal safe box, located in the closet.

The hotel is not responsible for any values while not deposited in Reception’s safe boxes.